

## Organizational Units

(Study Step 1: Agency Legal Directives, Plan and Resources)

<b>Agency Responding</b>	Department of Parks, Recreation, and Tourism (SCPRT)
<b>Date of Submission</b>	3/9/2018

Did the agency make efforts to obtain information from employees leaving the agency (e.g., exit interview, survey, evaluation, etc.) in 2014-15; 2015-16; or 2016-17? (Y/N)	2014-15: N 2015-16: N 2016-17: N
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Organizational Unit	Purpose of Organizational Unit	Year	Turnover Rate in the organizational unit	Did the agency evaluate and track employee satisfaction in the organizational unit? (Y/N)	Did the agency allow for anonymous feedback from employees in the organizational unit? (Y/N)	Did any of the jobs in the organizational unit require a certification (e.g., teaching, medical, accounting, etc.)? (Y/N)	If yes, in the previous column, did the agency pay for, or provide in-house, classes/instruction/etc. needed to maintain all, some, or none of the required certifications?
Executive Office	The Executive Office include the Director's Office, Human Resources and Internal Audits.	2014-15:	33.00%	No	No	No	
		2015-16:	0.00%	No	No	No	
		2016-17:	0.00%	No	No	No	
Administrative Services	Administrative Services includes Finance and Technology Services.	2014-15:	5.50%	No	No	Yes	All
		2015-16:	16.66%	No	No	Yes	All
		2016-17:	5.50%	No	No	Yes	All
Office of Recreation, Grants, and Policy	Recreation grants and agency policy	2014-15:	0.00%	No	No	No	
		2015-16:	0.00%	No	No	No	
		2016-17:	33.33%	No	No	No	
Tourism Sales & Marketing	This service area is responsible for implementing agency policy and programs related to the development of South Carolina's domestic and international tourism marketing, sales and grant programs. Group tour operators and consumers can find details about attractions, accommodations and restaurants, plus contact information for South Carolina's tourism regions.	2014-15:	16.32%	No	No	Yes	All
		2015-16:	12.24%	No	No	Yes	All
		2016-17:	6.89%	No	No	Yes	All
Welcome Centers - Facilities maintenance	Facilities maintenance for the state's nine Welcome Centers. <i>Note:</i> Welcome Center customer service is under the Tourism Sales and Marketing organizational unit.	2014-15:	0.00%	No	No	No	
		2015-16:	0.00%	No	No	No	
		2016-17:	22.22%	No	No	No	
State Park Service	The Park Service manages and protects more than 80,000 acres of South Carolina's natural and cultural resources, which includes 47 operational parks and eight historic properties.	2014-15:	13.24%	No	Yes	Yes	All
		2015-16:	11.14%	No	No	Yes	All
		2016-17:	11.49%	No	No	Yes	All
Communications	This area is responsible for communications between the agency, news media and key stakeholders and partners statewide.	2014-15:	0.00%	No	No	No	
		2015-16:	0.00%	No	No	No	
		2016-17:	0.00%	No	No	No	
Research	The Research program tracks economic and other performance measures for both the state's tourism industry and other programs within SCPRT.	2014-15:	0.00%	No	No	No	
		2015-16:	0.00%	No	No	No	
		2016-17:	0.00%	No	No	No	
Film Commission	This program's purpose is to recruit film and television projects and support the development of the state's film industry through grant programs and educational workshops.	2014-15:	0.00%	No	No	No	
		2015-16:	40.00%	No	No	No	
		2016-17:	0.00%	No	No	No	